

Centrex Service

WHAT IS IT?

Centrex service gives you all the functionality of a complete, personalized, scalable telephone network, without your having to make major investments in equipment or maintenance. In fact, Bell uses its own state-of-the-art facilities to deliver the service, supplying the lines you need and adding whichever features you want from the vast selection available. And Bell also looks after maintaining the equipment and software used to serve you. No matter how many locations your company has or the number of lines you need, **Centrex** service is a simple, fast, cost-effective and totally scalable solution.

WHAT DO YOU GET?

- ▶ A wide selection of features and complete freedom to choose the ones that meet your needs
- ▶ Total flexibility to modify your **Centrex** features as often as you want
- ▶ Unlimited capacity in terms of inbound communications
- ▶ Per-line pricing and the possibility of attractive savings with a one-, three- or five-year contract
- ▶ The advantage of not having to buy equipment, which is especially important if you need service for several locations (you would have to acquire a separate telephone system for each location if you were providing the equipment yourself). With the **Centrex** solution, all you purchase are the telephone sets
- ▶ The flexibility of managing your growth at your own pace; with **Centrex** service there is no need to invest right away in a telephone system powerful enough to meet your requirements over the long term... so you don't have to spend time and energy now evaluating what your future communications requirements will be
- ▶ A solution that saves you having to obtain an annual maintenance contract
- ▶ Simple methods for saving on certain communications between branches in different local calling areas
- ▶ Detailed long distance reports for each line
- ▶ The exceptional reliability and robustness of the Bell network
- ▶ First-class technical support, 24 hours a day, seven days a week

WHAT CAN YOU DO WITH IT?

- ▶ Interconnect several locations: branches, outlets, etc.
- ▶ Operate call centers with high inbound or outbound call volumes
- ▶ Operate small call centers, thanks to packages that offer monthly per-position rental formulas and a variety of key features (greeting message, call distribution and queue management, management reports indicating average speed of answer, abandoned calls, etc.)

Talk to your Bell representative right away!

